

## Billing Information Facility Fees

Our fees cover the use of the facility only. They do not include laboratory, pathology, physician or anesthesiologist fees. You will be billed separately for these services. Please be aware that you will receive several individual bills.

## Insurance Claims

As a courtesy, St. Luke's Surgery Center of Chesterfield will bill primary and secondary insurance carriers or governmental agencies (with which it is contracted) directly for the facility fees. Please be sure to provide us with your most current insurance, Medicare or public assistance card on the day of surgery. It is imperative that we have the correct billing information at the time of service.

We require payment of any insurance co-payments at the time of service. If you do not have insurance coverage or you are scheduled for a procedure that is not covered by your insurance plan, we require payment of 100% of the estimated charges on the day of the procedure.

## Estimate of Charges and Payments

We will estimate your financial responsibility to the facility based on the information provided by your doctor at the time of scheduling and information obtained from your insurance company. The estimated patient responsibility is due at the time services are rendered unless prior payment arrangements have been made. Please call for information regarding estimates and payment plans. Our estimate is not a guarantee of coverage or payment. You, as the patient, are ultimately responsible for charges incurred as a result of procedures performed in our facility.

We accept cash, personal check, VISA, MasterCard, Discover, American Express and Care Credit. Payment plan options are available for accounts meeting certain criteria.

## Prior Authorization and Pre-Certification

Please be aware of your insurance plan's admission policies. You or your physician may have to adhere to certain requirements in order to ensure maximum reimbursement. Failure to obtain pre-authorization, physician referral or a second opinion before your scheduled appointment may greatly reduce or eliminate your benefits under your insurance plan.



[stlukesscc.com](http://stlukesscc.com)

314-798-7100  
TTY 1-800-735-2966

111 St. Luke's Center Drive  
Suite 500  
Chesterfield, MO 63017

PATIENT'S NAME: \_\_\_\_\_

SURGERY DATE: \_\_\_\_\_

ARRIVE AT: \_\_\_\_\_

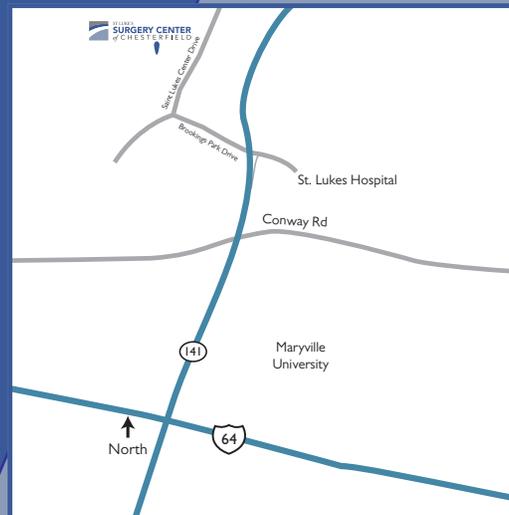
PROCEDURE TIME: \_\_\_\_\_

PHYSICIAN'S NAME: \_\_\_\_\_

PHYSICIAN'S PHONE: \_\_\_\_\_

## Explanation of Ownership

St. Luke's Surgery Center of Chesterfield is a physician-owned facility. The physician who referred you to this facility for a surgical or diagnostic procedure may have ownership or financial interest in the facility.



# PATIENT INFORMATION



## Preparing For Surgery

Every surgery or procedure is unique. You should always consult your physician with specific questions about your surgery or procedure. The following instructions are presented as general guidelines. If they differ from or contradict those given by your physician or nurse, always defer to the instructions from the medical professional.

Before your procedure, enter or update your health history online: [stlukesscc.com](http://stlukesscc.com).

## Before Surgery

- Prior to your surgery, a staff member will call to confirm your surgery time and ask questions regarding your medical conditions, allergies and medications.
- Your physician or a facility nurse will tell you what time you are to stop eating and drinking prior to your surgery.
- If you take medication for any condition, ask your physician or a facility nurse whether to take it the day of surgery.
- At least one week before your surgery notify your physician if there is any change in your health, such as a cold, fever or sore throat.
- For women, if there is any possibility you are pregnant, please notify your physician and a facility nurse.
- If special financial arrangements are necessary, please call our business office prior to your surgery date.

## Day of Surgery

- Bathe the morning of your surgery.
- You will be asked to remove contact lenses, dentures and any prosthesis.
- Wear comfortable, loose fitting clothing. Upon arrival, you will change into a gown and slippers provided by the facility.
- Leave all valuables at home, including watches, rings, jewelry and wallets.

- Arrive at the instructed time to allow adequate time for admission procedures.
- Bring your insurance and photo ID cards, any paperwork from your physician, such as test results, a list of your medications and a form of payment if your insurance company requires a co-pay.
- We are committed to being your partners in safety; therefore, several of our professional staff will ask you to state your name, date of birth and procedure/site/side.
- Please arrange for an adult to drive you home after surgery. You will not be allowed to drive yourself home.

## Recovery Area

- After surgery, you will be moved to the recovery area where you will be closely monitored until you are ready to go home.
- Fall Prevention: For your safety a call light will be placed within your reach. Please use the call light when you want to sit or stand.
- It is normal to feel discomfort in the area of your surgical site. You may also experience some drowsiness or dizziness, depending on the kind of anesthesia you received.

## At Home After Surgery

- Your physician will provide specific instructions for care while recovering at home. In the event of any difficulty, please call your physician.
- A facility nurse will call you within a day or two to evaluate how you are recovering at home.

## Patient Rights

St. Luke's Surgery Center of Chesterfield does not discriminate on the basis of race, sex, sexual orientation, gender identity, color, national origin, religion, disability or age. We firmly maintain this nondiscriminatory approach in all areas of our healthcare practice: admission, treatment, participation in programs, services, and activities, and employment.

The facility uses the following TTY number for the deaf and hearing impaired: 1-800-735-2966.

## Infection Prevention

St. Luke's Surgery Center of Chesterfield is committed to preventing post-operative infections. You can also help prevent an infection by following the guidelines below.

### Before Surgery:

1. Shower the night before or the morning of surgery and wear freshly laundered clothing.
2. Do not shave on or near the surgical site.
3. Smoking reduces your body's ability to heal and may contribute to infection. If you smoke, do not smoke for 12 hours before your surgery or, if possible, consider quitting.
4. Uncontrolled blood sugar can also contribute to infection. Speak with your physician if you are having difficulties managing your blood sugar.
5. Please call the St. Luke's Surgery Center of Chesterfield before your surgery if you have symptoms of a cold, flu, fever, MRSA, or any recently diagnosed communicable disease or infection.
6. Please ask everyone who comes in contact with you, including the day of your surgery, to wash their hands to reduce your exposure to germs.

### After Surgery:

1. Wash or sanitize your hands often, especially before and after changing your dressing.
2. Sleep on freshly laundered bedding and wear clean clothing.
3. Avoid contact with animals.
4. Please ask everyone who comes in contact with you, to wash their hands to reduce your exposure to germs.
5. Contact your surgeon if you develop signs/symptoms of infection, including:
  - a. Redness, pain, heat or swelling at the surgical site.
  - b. Drainage from the surgical site that is yellow or green
  - c. Fever or not feeling well

Please don't hesitate to call us if you have any questions regarding this brochure or your procedure. You can reach us by phone at (314) 798-7100 and a member of our staff will be happy to assist you.